



Managed I.T. Services

An informational guide to WesTech Networks Managed Services

Statement of Confidentiality

This proposal and supporting materials contain confidential and proprietary business information of WesTech Networks. These materials may be printed or photocopied for use in evaluating the proposed project but are not to be shared with other parties.

About Us

WestTech Networks is a full service I.T. company specializing in small to medium size business I.T. service needs. We have over 15 years of experience in the I.T. service industry. Our company started out in 2003 as a computer repair company, and quickly adapted into providing network support services to our clients.

We understand the needs of our clients and strive to provide the best I.T. support available.

What are Managed I.T. Services?

A Managed Services Provider (MSP) is a company that manages the client's IT infrastructure and end user systems proactively for a fixed fee to help the client focus on their business and not their IT.

An IT Managed Services provider or MSP specializes in providing services to businesses which they cannot perform in-house, or it is more economical to outsource such services to an IT specialist support company.

One of the greatest benefits our clients get is the reduction in unknown operational cost. With their entire IT Management portfolio under our supervision, we ensure smooth running of their background systems at an affordably priced support package.

Our Mission and Goal

WestTech has a vision for your network: up-to-date, secure and productive.

WestTech Networks wants to be your consolidated I.T. Support company.



Up-To-Date

When your network devices, PC's, and Servers are running the proper updates, your systems software will run at its most efficiency. Updating the operating system and software will frequently provide feature and speed enhancements.



Secure

First and foremost, keeping you secure is what allows you to be productive. Having a secure and properly configured system with user security, allows your main programs to function efficiently and process all software requests in the fastest time possibly. Secure systems mean less downtime due to infections and all-around configuration problems.



Productive

Let's face it, computers are what make your company productive daily. When your I.T. systems are not in properly working order, your productivity is the first thing that is affected. With the systems working on all up to date patches, secured with antivirus and user security policies, your network and computer systems will be in top working order. This is the goal for all companies.

Why Get Managed I.T. Services from WesTech?

We believe that companies should not have to worry about I.T. security and I.T. support when they can focus on other important aspects of their business. Based on our experience, when the business employee tries to manage I.T. concerns, it often leads to more disruptions in the workflow, or if not, create more damage altogether.

Our skills, experience, and technical know-how will work to your advantage, precisely because we are professionals that know exactly what we are doing. We do not simply identify and resolve the problems; we try to implement long-term solutions that will prevent these issues from occurring again. In other words, unlike other managed IT companies, we think of the big picture. Being able to fix the reoccurrence of these technical issues can prove to be a huge relief for your operations and will also save you on extra costs.

What Managed IT Services will do for you

Managed I.T. Services by Westech Networks will expand your I.T. support from just a reactive approach to a proactive support plan by I.T. Pros. Our control systems connect to your existing hardware and keep us alerted of issues and allow us to implement managed software systems to protect, backup and keep up-to-date your critical software and data components.



Patch Management

We manage your pc and servers critical operating system updates and security patches as well as your 3rd party programs.



24/7 Hardware Monitoring

Our Remote Management System monitors your computers 24/7. This is a key tool with keeping up with any unforeseen hardware problems.



Enterprise Level Antivirus

Westech employs a dedicate antivirus administration server to remotely manage your virus protection and keep your systems clean



Managed Backups

Full system image backups, critical data cloud backups. All of these are managed daily by our team. Westech monitors your backups so you don't have to.



Remote Help Desk Support

Using our Managed I.T. Services allows us to install our Remote-Control agent on your computer systems for quick remote tech support when needed.



WesTech Enhanced I.T.

Our approach to I.T. support is that you deserve the best and Westech Networks offers our Enhanced I.T. support. We are your I.T. Department

The WesTech Networks Way

The WesTech Networks way of Enhanced I.T. Support is implementing policies and procedures that do one thing, benefit your company.

Our standards of hardware minimums and software security promote fast networks and healthy I.T. systems.

Utilizing our Managed Support Services allows WesTech Networks to properly configure and support your network in a pro-active way. We always must react to I.T. Problems, but they are far less when we are able to pro-actively address them before they get out of hand.

**We have over
15 years
Experience in
the I.T. Industry.
Let Us put that
to work for you.**

***WesTech Networks wants to be
Your I.T. Department***

WesTech Networks

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